

# WILD Business Coaching

## Terms & Conditions

Welcome to **WILD Business Coaching**! We're excited you've decided to join us on this journey. We aim to provide resources, coaching, and support to help you scale your business. Please read these Terms & Conditions carefully, as they set out the framework for our collaboration.

### 1. Program Overview

By agreeing to these Terms & Conditions, you ("Client," "you") enroll in our **12-month WILD Business Coaching** program, which includes:

- 12 LIVE Business Masterclass Sessions
- 12 LIVE Hot-seat Coaching Sessions
- Business Growth Vault (featuring Business Breakthrough Intensive, Business Mastery Summit Replay, Marketing Mastery Workshop, Sales Mastery Workshop, Operations and A.I. Workshop)
- 1:1 Personal Success Coaching
- 12 months of access to Win at Life Coaching

We believe consistent effort over 12 months is key to achieving strong, sustainable business growth.

### 2. 72-Hour Cooling-Off Period

- **Peace of Mind Guarantee:** From the moment you sign any agreement referencing these Terms & Conditions, you have **72 hours** to change your mind. If you cancel within this window, you'll receive a **full refund** of any payments made—no questions asked!
- **How to Cancel:** All cancellation requests during this cooling-off period must be submitted via our **Cancellation Form** at [help.wildsuccess.global](https://help.wildsuccess.global).
- **Refund Timeline:** Refunds are typically processed within **7–10 business days**, unless otherwise required by law.

### 3. Program Breaks & Minimum Term

- **Scheduled Breaks:** From time to time (e.g., Christmas holidays), weekly LIVE sessions may pause. You'll still receive a monthly masterclass during these breaks.
- **12-Month Minimum Term:** If you cancel before completing 12 months, the **full balance** of the remaining term is payable (see Section 8 for details).

### 4. Payment Information & Success Fee

- **Success Fee:**
  - Paid in Full Option: \$5,000 once you hit \$100,000 in sales.
  - Instalment Option: \$2,500 once you hit \$100,000 in sales.
- **Processing Fees:**
  - Credit Card totals include a 2.66% card processing fee.
  - Direct Debit includes a one-off \$73.04 surcharge.
- **Declined Payments & Grace Period:** If a payment fails, you have 72 hours for an automatic retry. After that, late fees may apply.
- **Debt Collection:** Accounts overdue for more than 21 days may be passed to a collection agency. Within the 12-month term, the **full balance** is due immediately upon default.

### 5. Suspension Process

- You can suspend your membership for up to **1 month** (split into two 2-week blocks) per 12-month term by completing the **Suspension Form** at [help.wildsuccess.global](https://help.wildsuccess.global).
- No payments are debited during an approved suspension; payments resume automatically afterward.

### 6. Changing Your Payment Schedule

- Submit a written request **at least 14 days** in advance to switch from weekly to fortnightly or monthly (or vice versa).
- If using the **Short-Term Partial Payment + Lump Sum** option, failure to pay the lump sum on time reverts you to the **standard** (higher) instalment plan.

## 7. Cancellation Policy

### 1. Within 72-Hour Cooling-Off

- Use the **Cancellation Form** at [help.wildsuccess.global](https://help.wildsuccess.global).
- Full refund applies if within 72 hours of signing.

### 2. After Cooling-Off & Within 12 Months

- The full remaining balance of the 12-month term is payable upon cancellation.

### 3. After 12 Months

- Provide **14 days' notice** via the **Cancellation Form**. Any outstanding fees must be settled before cancellation is final.

### 4. Cancellation by Company

- WILD Success may cancel your enrolment for non-payment or other breach of these T&Cs.

## 8. Media Release

By participating in WILD Business Coaching, you grant WILD Success Pty Ltd the right to record, film, photograph, or otherwise capture your likeness and voice in any media during the course of the program (e.g., masterclass sessions, coaching calls, workshops, events). You agree that WILD Success may use these recordings and images for any lawful purpose, including but not limited to training, promotion, marketing, advertising, or other commercial purposes. Any such recordings or photographs are the sole property of WILD Success, and you waive any right to royalties or other compensation arising from their use.

## 9. Waiver of Liability

By participating, you release WILD Success Pty Ltd from any claims or damages. We guide you, but ultimate success depends on your own efforts and external market factors.

## 10. Nature of Advice

All coaching is **general in nature** and not a substitute for professional advice in legal, financial, or medical fields. Consult qualified experts when needed.

## 11. Confidentiality

You agree that all non-public information (including other participants' info) remains confidential and will not be disclosed without prior written consent from WILD Success.

## 12. Entire Agreement

These Terms & Conditions, plus your signed Payment Selection/Agreement (the **Options Form**), override any previous discussions and constitute the entire agreement.

## 13. Governing Law

This Agreement is governed by the laws of **Western Australia, Australia**, without regard to conflict of law rules.